

We collectively were able to **simplify operations and move money from spending in operations to building new capabilities**, which ultimately serves our businesses extremely well.

Sathish Muthukrishnan
Chief Information,
Data, and Digital Officer
of Ally Bank



Being a utility, we have certain regulatory requirements around storing data on-prem versus in the cloud. **We needed a solution that could help us manage, with a single platform, both of those environments efficiently.**

Steve Liegl
Director of Infrastructure
and Operations, WEC
Energy Group



We are able to rationalize the noise and **get to probable root cause much faster.**

Chad Finnigan
Sr. Director, Application
Modernization,
Lumen Technologies



This year we've had several solutions that we need to integrate, and it's all via APIs. **So, being able to do that quickly and easily is hugely important.**

Udo Strick
Lead Enterprise Systems
Management Engineer,
Waste Management



Our Infrastructure Operations Center is able to get to the root cause quickly and bring things together in **a single pane of glass, to really drive improvements in our MTTR.**

Matt Maxie
Sr. Manager,
Automation and Tools,
Lumen Technologies



With BigPanda, **you are able to detect, investigate and respond to incidents much faster.**

Mohan Kompella
VP Product Marketing,
BigPanda



Our engineers are now focused more on what's required **with human intelligence to address more complex problems.**



Chad Finnigan
Sr. Director, Application Modernization,
Lumen Technologies

We have a lot of regulations around incidents, and documenting changes within our environment. **By having automation added into our event management workflow, we're able to reduce the amount of people's time that's necessary to resolve issues.**



Jeremy Bragg
Infrastructure Tools Architect,
Abbott Labs

Our NOC was looking at five+ screens, going back and forth between different browser tabs to manage an incident. **Now, they don't have to look anywhere but BigPanda.**



Prisciliano Flores
Software Systems Engineer,
Sony PlayStation

As we continue to increase the volume from alerting systems, **we let BigPanda use the voice to learn and create granular correlation patterns to help our teams triage rapidly.**



Chad Finnigan
Sr. Director, Application Modernization,
Lumen Technologies

I would strongly encourage everyone to have a bold vision and a picture of success. **For Ally, it was how to move the AIOps investment from run to grow.**



Sathish Muthukrishnan
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