

Benefits



Reduce manual effort

Give operators a unified view of event data across your IT infrastructure so they don't have to switch between multiple siloed systems and workflows.



Communicate business value

Demonstrate business value and ROI with out-of-the-box dashboards that monitor, assess, and articulate your IT organization's productivity.



Measure and improve KPIs

Aggregate operational data from across your IT stack to track KPIs and identify patterns. Identify opportunities for improvement and support continuous optimization.

BigPanda Unified Analytics

Accurately measure the performance of IT tools, teams, and workflows and get insights to improve operational efficiency.

BigPanda Unified Analytics provides full visibility into the performance of your tools and teams across your IT stack and incident-management processes. Give your teams the actionable insights they need to track and improve KPIs and support continuous optimization.



Gain end-to-end visibility

Monitor, assess, and articulate your IT organization's productivity with customizable, out-of-the-box dashboards. Identify opportunities for improvement across tools, teams, and processes.



Unify fragmented data

Break down observability and monitoring data silos to compare tool productivity, identify gaps and overlaps, and evaluate the relative efficiency of tools for your business needs.



Improve operational efficiency

Evaluate each tool in your observability stack, identify missing context and capability limitations, and enhance the effectiveness of monitoring and observability functions.

Key capabilities

- **Analyze complex data:** Gain a clear, holistic view of your IT operations. Use out-of-the-box dashboards to quickly visualize and analyze data from observability, ticketing, topology, and more tools.
- **Improve alert quality:** Assess the action potential of alerts based on criteria including host/CI data, priority, and context from runbooks, dependencies, and enrichment. Identify information gaps to tune your monitoring sources.
- **Evaluate ITSM tools:** Detailed insights show how the BigPanda platform interacts with ITSM tools, including ticket automation and compression. Evaluate the effectiveness of automated ticketing and identify which applications generate the most tickets.
- **Streamline incident response:** Gain clear visibility into how efficiently your teams detect, assign, and resolve incidents. Use dashboards to measure operational efficiency, identify redundant processes and manual tasks, and improve incident management workflows.



By leveraging BigPanda, we can ensure the highest level of availability by making sure that we are aware of issues in our environment and can resolve them quickly.

Alvin Smith
Vice President, Global Infrastructure and Operations,
[IHG Hotels & Resorts](#)


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Get started
with **BigPanda**
Unified Analytics.

bigpanda.io



	Gain critical visibility	Maximize tool value	Measure and improve KPIs
Challenge	Collecting data from dozens of observability and monitoring tools makes gaining a holistic view of the entire infrastructure difficult.	Managing individual observability and monitoring tool consoles, workflows, and data requires significant resources and complicates the ability to identify incidents.	Complex analytics processes make it difficult to assess productivity and identify areas for improvement.
How BigPanda helps	Combine data from disparate tools into a single view to generate actionable insights and accelerate incident management.	Evaluate the relative value of tools in your IT stack by comparing their productivity, identifying gaps, or exposing overlapping coverage.	Interactive dashboards help you gather insights and report key performance metrics such as MTTx, tool efficiency, and platform usage.
Business value	Identify and resolve incidents significantly faster.	Improve the utility and demonstrate the value of your toolset.	Use data to inform and continuously optimize IT operations.

 Enterprise Strategy Group by TechTarget

“BigPanda Unified Analytics helps unify monitoring and observability data, enabling organizations to measure, analyze, and improve the performance of IT tools, teams, and workflows.”

Dennis Drogseth
Emeritus VP of Research,
Enterprise Management Associates

