



*"With BigPanda, we have reached an availability number of 99.8%, which is the best on record we have at IHG for our internal systems."*

**Alvin Smith**  
 VP of Global I&O, InterContinental Hotels Group



*"We've automated an average of 83% of alerts that come into BigPanda. Now, the bulk of our alerts get resolved automatically without our team having to investigate manually."*

**Mark Peterson**  
 IT Operations Supervisor, Cambia Health Solutions

# Operational intelligence and automation powered by AIOps

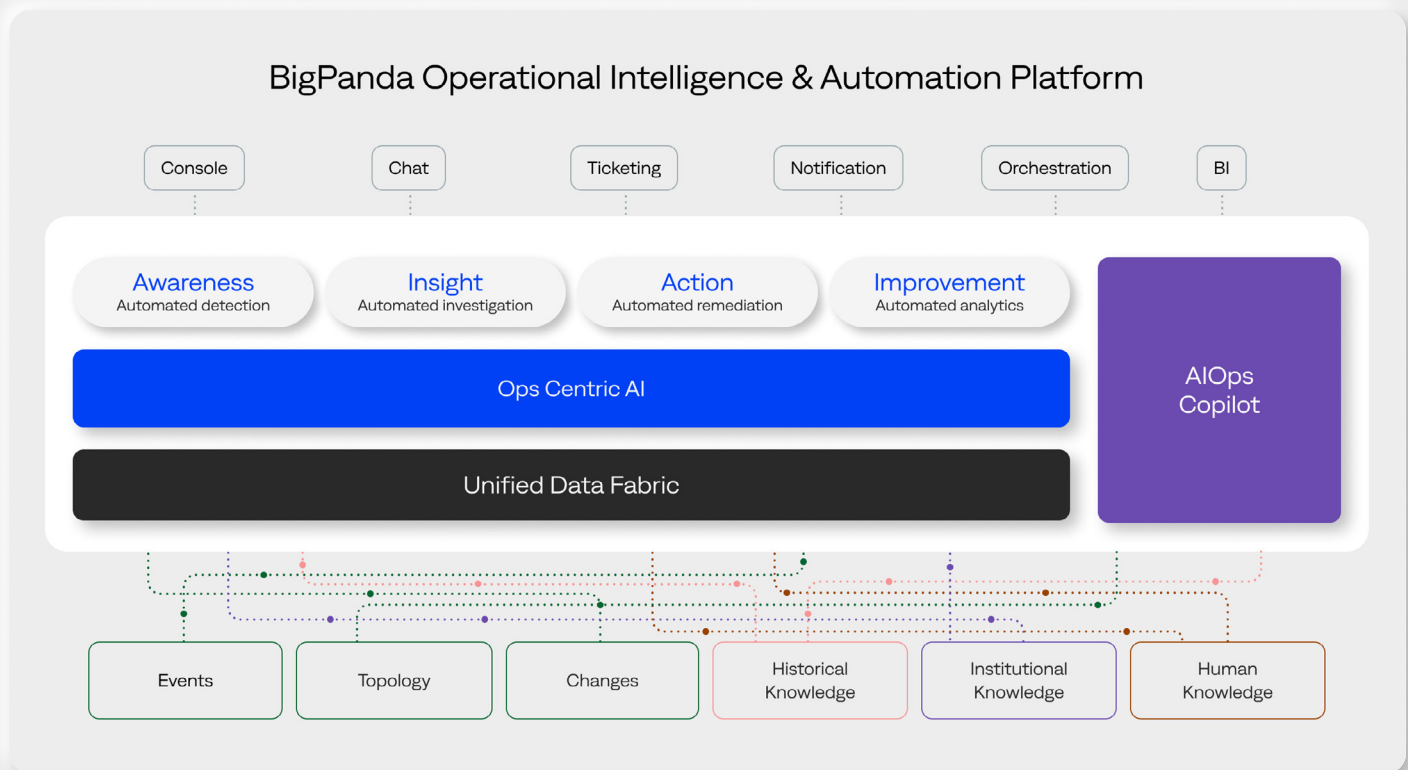
BigPanda empowers the teams that keep the digital world running.

Legacy ITOps tools and operating philosophies can't keep pace with the exponential growth of operations data. As a result, organizations of all sizes face increased IT costs, decreased system performance, and slowed innovation while operators are mired in constant effort, frustration, and failure.

These mission-critical challenges require replacing manual workflows with fully automated operations to address the ever-growing scale and complexity of modern infrastructure and software.

## BigPanda is a crucial part of the solution.

Our platform unifies operational data across fragmented teams, tools, and clouds. From there, we use AI and machine learning to transform your data into automated awareness, insight, and action.





# The BigPanda Difference

A platform and methodology to automate operations for better ITOps



## Maintain service reliability

Automated GenAI analysis proactively identifies potential outages. Use automated root-cause analysis to reduce tickets and support uninterrupted user experiences.



## Resolve incidents faster

Get full context with an open, agnostic unified data fabric that standardizes data, workflows, and processes. Customize and generate actionable alerts with the open-box AI.



## Maximize IT investments

Comprehensive analytics dashboards provide end-to-end visibility of opportunities to reduce costs and make strategic improvements.



## Scale incident management

Automate manual tasks such as notifying teams across tools. Transform incidents into actionable tickets with custom rules and out-of-the-box integrations with ITSM tools like ServiceNow.

Compress alerts by

95%

Identify critical alerts in

30s

Save up to

20hrs  
per incident

Reduce MTTR by

50%

## Get started with BigPanda

Visit [bigpanda.io](https://bigpanda.io)